### BEFORE THE FORUM

## FOR REDRESSAL OF CONSUMER GRIEVANCES

# IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25<sup>th</sup> day of September 2020 C.G.No:19/2020-21/ Tirupati Circle

#### Present

Sri. A. Sreenivasulu Reddy

Member (Finance)

Sri. V. Venkateswarlu

Member (Technical)

Sri. Dr. R. Surendra Kumar

Independent Member

Between

P.R. Lakshmi Deepak

.N. Laksiiiii Deep

7-118,

Main Bazaar,

Peddamandyam

Chittoor - Dist

Complainant

AND

Respondents

- 1.Deputy Executive Engineer/R/Madanapalli
- 2.Executive Engineer/O/Madhapalli

### ORDER

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- 1. The case of the complainant is that he is having AGL land in Sy.No.596 in Peddamandyam (V) on the back of Pathacheruvu. Beside their Agriculture land Balakrishna has applied electrical line while giving line 3 electrical poles were installed in their AGL land without their permission. Due to Covid-19 effect they were not able to go to Peddamandyam. They are struck up in Madanapalli. Hence requested to remove electrical poles laid in agricultural land.
- 2. Respondents No.1 and 2 filed joint written submission stating that 1 No. agricultural service connection has been sanctioned to Balakrishna of Peddamandyam (P&V). While laying of LT line work which was going through the complainant land, complainant objected for erection of poles in his land in Sy.No.596 on 06.05.2020. AE/O/Peddamandyam visited the site and convinced the new agricultural service applicant for laying LT line in other way bypassing the complainant's land. The erected poles in the land of the complainant were removed and the grievance of the complainant is resolved.
- 3. When complainant was contacted over phone by the staff of the forum on 13.08.2020 at 11.10 A.M complainant expressed his satisfaction in resolving his grievance.

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4. In as much as the grievance of the complainant is resolved the complaint is disposed off in favor of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman**, **Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No: 38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th September 2020.

Sd/-Member (Finance) Sd/-Member (Technical) Sd/-Independent Member

Forwarded By Order

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.